

Reinke Manufacturing Technical Service Trainer

Reporting to the Technical Service Manager, the Technical Service Trainer will work as a team member in the Technical Services Group – a team that provides product knowledge, technical support, and especially comprehensive technical training and support services to our extensive dealer network. Technical Service Trainers work alongside experienced technical service trainers and engineers in the wider engineering department.

Depending on skill level, the incumbent may work on development and testing projects including autonomous robotics, machine-to-machine communications, systems interfaces, electrical controls, electronic systems, communications systems, software/hardware development, as well as the complex mechanical/structural aspects of our water management systems. The practical application of these technologies requires sound electrical and mechanical aptitude – and so this position demands hands-on capabilities as well as the ability to work with design concepts and to create and execute test plans. Technical Service Trainers are directly involved in the training of our dealers' technicians, and the ongoing technical support of all new and legacy Reinke irrigation systems and products. Over time, Trainers will become expert at preparing technical content for our modern web-based training system, and developing, presenting and instructing our dealer technicians in the detailed operation of all of the company's products.

Technical Service Trainers become key ambassadors of Reinke Manufacturing, and so their demeanor and personal presentation is as important as their technical skills in all interactions with the company's dealers and end customers. Note that some travel, both domestic and international, will be required in this position, so a passport and a clean driver's license are essential requirements.

Position Requirements

- At least a 2-year degree (or equivalent) and a minimum of 3-years' work experience in electrical, electro-mechanical, or electronics fields.
- A 4-year degree in Electrical, Mechanical or a related discipline will help the incumbent climb the steep learning curve encountered in this position.
- Proven experience working with electrical/electronic circuits, components and systems.
- Hands-on capability with mechanical systems – knowledge of agricultural equipment would be a positive benefit.
- Be fully computer literate and proficient in the MS Office type of software applications, including Word, Excel and PowerPoint.
- A strong troubleshooting and problem solving mindset – as illustrated by examples.
- Strong personal communication skills both written and verbal are absolutely required and are considered essential for this technical position.
- Multilingual capabilities will be viewed as a distinct advantage.
- Some familiarity with software programming would be an advantage.
- The ability to work independently as well as in a team environment.
- The willingness to share everything you learned.
- A positive attitude, high energy level, and the desire for an exciting career, not just a job.
- You are ready to do what is needed to get the job done in a progressive and fast-paced product development and support environment, while enjoying the serenity and unmatched quality of life in the rural Midwest.