



ETS SERVICE TECHNICIAN

ETS is seeking a Service Technician to primarily support clients in the Indiana/Illinois area.

ABOUT ETS

Environmental Tillage Systems, Inc. is a leading manufacturer of conservation tillage, integrated planting and nutrient management equipment, which enhances soil productivity and farm profitability. Our SoilWarrior systems set the standard for in-field performance, machine durability, and ease of operation. For more information visit soilwarrior.com.

POSITION DESCRIPTION

ETS Service Technicians provide professional and prompt support to new and existing ETS clients. Their primary role is to safely, accurately, and efficiently maintain ETS equipment lines, which include the SoilWarrior®, HoneyWarrior®, and RollerWarrior®. Technicians are also expected to be ambassadors of the ETS brand and provide support to other areas of the company as needed. Workload varies throughout the year and may include nights and weekends. The ideal candidate must be able to travel for multiple days during peak times of the year.

DUTIES

- Analyze work orders and assist service manager in planning travel schedule.
- Investigate service and warranty claims. Diagnose errors and technical problems.
Determine proper solutions.
- Manage onsite set-up of new machines and installation of technology. Repair and maintain equipment as needed.
- Document services performed in a timely and accurate manner.
- Transport machines and vehicles as needed.
- Maintain ETS-supplied vehicle and service trailer. Ensure equipment and tools remain in clean, professional condition, and are maintained according to manufacturer recommendations.
- Develop and cultivate good client relationships. Build trust by keeping service information confidential.
- Support research and development of new and existing products.
- Operate all vehicles and handle tools in a safe manner.
- Support Regional Sales Managers with demonstrations, tradeshow, events, and transportation of equipment and/or show materials.
- Seek out and participate in professional development opportunities.



- Follow company processes, policies, and procedures as outlined in the employment handbook.
- Perform other duties as assigned.

DESIRED QUALIFICATIONS

- Minimum AAS (2-year) technical degree or same years of related experience
- Possess or willing to obtain forklift operator certification and Class A CDL
- Experience working with precision ag technology
- Ability to think critically and implement solutions
- Strong written and verbal communication
- Work well independently and with team
- Knowledge of agriculture

BENEFITS

Health insurance and 401k available. Technicians are also provided with a truck, trailer, and tools.

LOCATION

ETS is located in Faribault, Minnesota. This position services customers based out of a home office with occasional travel to corporate headquarters.

APPLICATION DEADLINE & CONTACT INFORMATION

Applications will be accepted until April 14, 2017. Please email a resume and a short cover letter explaining your interest to Tanner Schuldt at info@soilwarrior.com.

Environmental Tillage Systems
85 Prairie Ave
Faribault, MN 55021
507.332.2231

Soilwarrior.com
info@soilwarrior.com