

NCTA GRADUATING STUDENT OPINION SURVEY – 2023 Results

About a 33% response rate

For What Purpose Did You Enter NCTA? (Select only one)

- To Obtain an Associate Degree – 86%
- To Obtain or Maintain a Professional Certification
- To Obtain an Associate Degree and transfer to a 4-Year University – 14%
- To Complete a Certificate Program
- To Take a Few Courses for Self-Improvement
- To Take a Few Job-Related Courses
- To Just Take Courses Necessary for Transferring to a 4-Year University
- No Definite Purpose in Mind
- Other

Which of the Following was True for You at the Time You First Entered NCTA?

- Entered Directly from High School – 66%
- Entered after Working for a Period of Time (Excluding Summer Work) – 10%
- Transferred from Another 2-Year College – 10%
- Transferred from a 4-Year College or University – 14%
- Entered After Completing Military Service

Do You Receive any Type of Federal, State, or College-Sponsored Student Financial Aid?
(Scholarships, Grants, Work-Study, etc.)

- Yes – 86%
- No – 14%

After graduating from NCTA, what will you be doing this summer?

- Beginning a new full-time career – 41%
- Working at a summer job or internship and then continuing college in the fall – 24%
- Working a temporary job while looking for a full-time career opportunity – 14%
- Haven't found employment, still looking – 7%
- Other – 14%

SECTION II – COLLEGE SERVICES

	Very Good	Good	Neutral	Poor	Very Poor	Not Applicable
Academic advising/course planning	72%	20%	8%	-	-	-
Personal counseling services	64%	16%	12%	4%	4%	-
Career planning services	56%	4%	24%	12%	-	4%
Job placement services	40%	20%	20%	8%	-	12%
Financial aid services	60%	12%	16%	8%	-	4%
Recreational and intramural programs and services	60%	20%	12%	4%	-	4%
Library facilities and services	60%	24%	8%	4%	4%	-
Resident hall programs and services	52%	20%	24%	-	4%	-
Student health services	56%	24%	12%	4%	4%	-
College-sponsored tutorial services	64%	12%	20%	4%	-	-
Student employment services	64%	16%	16%	-	-	4%
Cafeteria/food services	56%	28%	12%	-	4%	-
College-sponsored social activities	56%	20%	16%	8%	-	-
Cultural programs and activities	60%	12%	16%	8%	-	4%
College orientation program	68%	16%	8%	4%	-	4%
Computer services	56%	4%	20%	16%	4%	-
Parking facilities and services	36%	24%	16%	20%	4%	-
Veteran's services	60%	4%	16%	-	-	20%
Personal security/safety at NCTA	52%	20%	16%	8%	4%	-

SECTION III – COLLEGE ENVIRONMENT

Academic	Very Good	Good	Neutral	Poor	Very Poor	Not Applicable
Testing/grading system	77%	9%	5%	9%	-	-
Course content in your major area of study	73%	17%	5%	5%	-	-
Quality of instruction in your major area of study	82%	5%	13%	-	-	-
Out-of-class availability of instructors	77%	14%	9%	-	-	-
Attitude of the teaching staff toward students	68%	27%	5%	-	-	-
Variety of courses offered at NCTA	64%	22%	5%	9%	-	-
Availability of your advisor	95%	5%	-	-	-	-
Value of the information provided by your instructor	73%	17%	5%	5%	-	-
Challenge offered by your program of study	77%	14%	9%	-	-	-
Preparation you are receiving for your chosen occupation	77%	14%	9%	-	-	-

Rules and Policies	Very Good	Good	Neutral	Poor	Very Poor	Not Applicable
Rules governing student conduct	73%	13%	-	9%	5%	-
Student voice in college policies	55%	27%	13%	5%	-	-
Academic probation and suspension	77%	5%	13%	-	-	5%
Purposed for which student activity fees are used	65%	13%	13%	9%	-	-
Student Handbook	68%	9%	18%	-	-	5%

Facilities	Very Good	Good	Neutral	Poor	Very Poor	Not Applicable
Classroom facilities	72%	13%	5%	5%	5%	-
Shop facilities (welding, mechanical, etc.)	73%	-	9%	-	-	18%
Business-training facilities/equipment	67%	5%	5%	5%	5%	13%
Laboratory facilities	77%	13%	5%	5%	-	-
Athletic facilities	73%	9%	5%	-	13%	-
Study areas	59%	23%	5%	13%	-	-
Student community center/student union	59%	9%	9%	13%	5%	5%
College bookstore	59%	9%	13%	5%	9%	5%
Availability of adequate housing for students	74%	9%	9%	5%	5%	-
General condition and appearance of the buildings and grounds	55%	18%	18%	9%	-	-

Registration	Very Good	Good	Neutral	Poor	Very Poor	Not Applicable
College catalog	82%	-	13%	-	5%	-
General registration procedures	90%	5%	5%	-	-	-
Availability of the course you want at times you can take them	86%	9%	-	5%-	-	-
Academic calendar for this college	86%	-	9%	-	5%	-
Billing and fee payment procedure	72%	13%	5%	5%	-	5%

General	Very Good	Good	Neutral	Poor	Very Poor	Not Applicable
Attitude of the college nonteaching staff towards students	72%	18%	5%	5%	-	-
Opportunities for student employment	77%	9%	9%	5%	-	-
Opportunities for personal involvement in college activities	73%	13%	9%	-	-	5%
Student government	82%	13%	5%	-	-	-
College media (newsletters, etc.)	63%	22%	5%	5%	5%	-
This college in general	50%	32%	13%	5%	-	-

SECTION IV – COLLEGE IMPRESSIONS

Indicate Your Rating of NCTA at the Time You Applied for Admission.

- It was my first choice – 77%
- It was my second choice – 18%
- It was my third choice
- It was my fourth choice – 5%

If You Could Start College Over, Would You Choose NCTA?

- Definitely Yes – 50%
- Probably Yes – 23%
- Uncertain – 18%
- Probably No – 9%
- Definitely No

What is Your Overall Impression of the Quality of Education at NCTA?

- Excellent – 50%
- Good – 32%
- Average – 13%
- Below Average – 5%
- Very Inadequate